



Annual Report 2023-2024

Celebrating **25 Years.**



BECAUSE PEOPLE MATTER



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STOP THE DEATHS

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STOP THE DEATHS

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STOP THE DEATHS

International Overseas Awareness Week

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Chair's Report



STEPHEN PLUMMER

It is with great pleasure that I open this year's annual report as the newly appointed Chair of Turning Point Scotland.

Chair's Report

Having served as Vice-Chair on the Board of Trustees, I am both honoured and humbled to lead this incredible organisation into its 25th year as an independent charity. As we celebrate this significant milestone, I wish to express appreciation to all past and present colleagues whose dedication has been instrumental in providing life-changing support to individuals across Scotland.

I would like to express my gratitude to our outgoing Chair, Paul McAuslan, for his excellent leadership of the Board of Trustees during a particularly challenging period. The Cost of Living Crisis and its subsequent strain on public spending presented formidable obstacles, but under Paul's guidance, alongside the Executive Team, the charity navigated these challenges. Their efforts ensured Turning Point Scotland continued to make a positive impact on the lives of vulnerable people and the broader social care landscape.

As we look ahead, Turning Point Scotland is ready to embark on a new chapter of sustainable growth and innovation. To embrace the evolving demands of Scotland's social care sector, we have transitioned the insights and learnings from our previous 2021-2023 strategic plan into a dynamic and ambitious new strategy. For the first time in Turning Point Scotland history, we have shaped our strategic vision over a five-year term, providing a robust framework that will guide and bolster services well into the future.

This five-year strategy is the culmination of a year-long, comprehensive stakeholder engagement process. We reached out to staff, people supported by services and other key stakeholders, gathering valuable insights to inform our direction. The collaborative effort involved consultations with various groups and the input we received has been translated into the core themes that drive our strategy: Our People, Our Services, Our Voice, and Our Development.

Turning Point Scotland's commitment to embedding preventative approaches highlights our dedication to proactive, evidence-based services. By integrating these approaches, we enhance the quality of support provided while strengthening our partnerships with local authorities. Initiatives such as the development of systems change at Fife Support Service, the establishment of clinical facilities in Aberdeen and assertive outreach in South Lanarkshire and North Ayrshire demonstrate our approach to addressing complex social issues. As we move forward, these preventative measures will continue to shape our services, ensuring Turning Point Scotland remains at the forefront of delivering innovative, high-quality care across Scotland.

As we look forward to the coming year, I am filled with optimism for Turning Point Scotland's future. Our 2023-2028 strategy positions us to lead with purpose as we continue to provide life-changing services across Scotland. As I step into my role as Chair, I am grateful for the trust placed in me and confident that, with the dedication of our staff, partners, and stakeholders, Turning Point Scotland will continue to be a beacon of hope for years to come.



STEPHEN PLUMMER

Chief Executive's Report



NEIL RICHARDSON OBE QPM

I want to thank our dedicated staff across the country for the consistent, high-standards of care they have provided to the people we support throughout the past year. Our staff embody the values of Turning Point Scotland, supporting some of our country's most vulnerable people.

Chief Executive's Report

Since the pandemic, we have been tested by financial downturn, recruitment challenges due to the current market, coupled with competing demands and growing expectations on Turning Point Scotland as a provider. In the face of this environment, colleagues have shown continued strength of character and I am proud to lead an organisation with such commitment and compassion at its core.

I would like to welcome Steve Plummer to the position of Chair of the Board of Trustees. Steve has been a long-serving member of Turning Point Scotland's Board of Trustees who brings energy and a depth of experience to the role. I look forward to continuing to work with Steve and other colleagues on the Board of Trustees.

Achieving Investors in People (IIP) Platinum accreditation for the next three years is an encouraging independent endorsement of our commitment to our people and dedication to good practice and evidenced-based development. Securing the notable accreditation for a second time, the highest IIP endorsement available, is both an exceptional achievement we are proud of but also a statement of intent for how we intend to move forward as employers.

Significantly, the highly regarded and long-standing 218 Service unfortunately closed in the past year. The celebration of the legacy of this service allowed us the opportunity to reflect on the hundreds of women we supported. It was particularly humbling to experience the reaction to the news of the closure from across the social care sector, with statements of support and offers of assistance. On behalf of Turning Point Scotland, I would like to express how grateful we were for those expressions of encouragement.

Our Coming Home Implementation Event this year brought together interested parties in progressing the ambition of the original report and provided a fantastic opportunity to discuss progress and to remind us of why this work is so important. Stories of real lives and how they have been improved through determined and skilled support was inspirational and a very positive springboard for Turning Point Scotland to continue our development of this important area.

We have opened several new services over the past year despite current challenges in the social care sector. The North Lanarkshire Outreach Crisis Service and the Fife Support Service demonstrate how Turning Point Scotland continues to move forward and secure new work. We invested in a clinical room facility at the North Lanarkshire service allowing assertive outreach healthcare, while the Fife service is developing a Whole System Approach in the community with partners. Both new services are an example of our continued innovation as an organisation.

At Turning Point Scotland, we have a track record of innovation and adaptability. We will readily share our experience to help inform a more positive and effective social care sector for the future. We will also embrace the change necessary to support our own ability to extend the work we do in providing those we support with an effective, high quality and progressive care or support experience.



NEIL RICHARDSON



A Sense of Belonging

As we celebrate our 25th anniversary, Turning Point Scotland remains committed to fostering the sense of citizenship that underpins our organisational culture, valuing both our dedicated staff and the people we support.

From March 2023 to April 2024, we took significant steps to meaningfully engage our team members and the people we support, providing numerous opportunities for them to share their hopes, ambitions and ideas for Turning Point Scotland. By actively involving our people in shaping the future of the charity, we are working together towards a shared vision that reflects our collective aspirations and goals.

This collaborative approach not only strengthens our organisation but also ensures we remain responsive and adaptive to the evolving landscape of Scotland's social care sector.

2023-2028 Strategy Development

Crafting a robust strategy requires reflecting the needs and views of all Turning Point Scotland stakeholders. To achieve this we engaged in rich discussions, gaining valuable input from our staff and the people we support through a comprehensive consultation process (see page 10). This thorough process was worthwhile in ensuring the strategic plan aligns with the voices and needs of our people.

Covering a five-year period for the first time, our 2023-2028 strategy will help Turning Point Scotland to navigate significant changes in the Scottish social care sector. Engagement with stakeholder groups provided a range of valuable insights which we translated into key themes for our working strategy: Our People, Our Services, Our Voice, Our Development. This process of engagement helped inform our strategy and benefitted the people we support and our colleagues.

Beyond Insights

Conducted over six months in late 2023, the Beyond Insights review assessed the impact of Covid-19 changes on 159 colleagues across various roles and locations across Scotland.

Involvement was optional and was conducted through 1-2-1 and group sessions using a semi-structured questionnaire developed to elicit as broad a response as possible. This provided people with the opportunity to raise thoughts, feelings, points or issues they felt important, regarding the changes that have occurred during and since the pandemic.

Beyond Insights highlighted the importance of improved communication methods and technology, the benefits and limitations of remote working and the effectiveness of pandemic-driven IT investments. The review also emphasised the need for ongoing enhancement of communication, balancing remote and face-to-face interactions, and continued adaptable IT planning.

These insights have been integrated into Turning Point Scotland's 2023-2028 strategy and will guide our actions in the coming months and years.

Internal Communications Review

Turning Point Scotland captured input from colleagues by conducting a review of internal communications between services and functions across the organisation. A series of collaborative workshops were carried out providing an open floor for colleagues to share their ideas and feedback in a constructive setting.

Recognising the strategic changes ahead, we identified gaps and opportunities in our communication channels used across the organisation.

Our internal communications review aimed to enhance staff engagement, leverage technology and adapt to our team's needs, resulting in improved information sharing and a stronger sense of belonging for our colleagues.

2023 Staff Conference

Our 2023 staff conference 'Building for the Future' brought together over 130 members of staff from across Turning Point Scotland services to Glasgow's Trade Halls. The event featured workshops designed to foster peer engagement, knowledge sharing and the opportunity to work with colleagues across other services.

Participants explored storytelling, language and stigma, building an inclusive future, systems change and partnership working. These workshops provided valuable insights for staff and introduced practical skills that team members can implement in their daily lives.

By embracing these insights and actions, and engaging with over 530 people, Turning Point Scotland continues to build a more connected, supported and innovative organisation, where everybody feels valued and empowered to contribute to our shared mission. Together, we will continue to affect positive change and grow sustainably to ensure more people can benefit from Turning Point Scotland services.





Turning Point Scotland's Five-Year Vision

As Turning Point Scotland enters its 25th year of transforming lives and supporting vulnerable individuals, the charity is thrilled to unveil its boldest strategic ambitions yet. For the first time the strategic plan is set across a five-year term, reflecting our commitment to sustained excellence and innovation in the social care sector.

Turning Point Scotland's Five-Year Vision

Embracing the dynamic nature of Scotland's social care landscape, we have transitioned our insights from the 2021-2023 strategic plan into a new strategy. This ambitious roadmap is designed to meet the evolving needs of our stakeholders and to ensure we continue to make a meaningful impact in the communities we serve.

In shaping our bold five-year plan, the leadership team embarked on a three-tier consultation process designed to capture insights from our dedicated staff and the people we support. This thorough and engaging process was crucial in ensuring the strategy resonates with the voices and needs of our community.

Initial Stage/Pre-Consultation

The primary stage provided the opportunity for informal discussions with stakeholders across Turning Point Scotland. This set the stage for what was to come. This first stage focused on sparking conversations, announcing the next strategic chapter and understanding what matters most to each group. We listened to what people valued and where they seen room for improvement, ensuring their ideas were heard.

Full Consultation

Building on these early conversations, the second stage expanded our reach with broader, more formal discussions. We engaged with staff and those supported by Turning Point Scotland, leveraging insights from the initial stage to dive deeper into the areas they had identified. This stage was about capturing a wide array of perspectives to ensure our strategy reflected the diverse voices within our community.

Focused Consultation

The final stage involved targeted focus groups that explored the key themes and issues identified during the full consultation phase. These in-depth discussions allowed us to refine our understanding and focus on the critical areas that would shape our strategic direction.

This comprehensive consultation created collaborative opportunities from seven key groups, TPS Connects conference delegates, frontline staff, Administration Forum, Service Managers, strategy implementation group executive team and the Board of Trustees.

With these insights, we crafted, approved, and published our 2023-2028 strategy—a forward-looking roadmap that embodies the collective aspirations of our stakeholders. This comprehensive approach ensures that Turning Point Scotland's future is not just envisioned, but deeply rooted in the real needs and hopes of those we serve.

Turning Point Scotland's commitment to citizenship is central to our vision for the future of our organisation. Our attainment of the Investors in People Platinum accreditation confirmed that the culture within the charity is an excellent example of a positive workplace. Our values of respect, compassion, inclusion and integrity are truly lived on a daily basis underpinning our understanding of people's right to a sense of belonging and valued role in their community.

As we celebrate 25 years of making a difference, the insights gathered from the consultations will guide the next phases of our strategic planning, ensuring that our future is guided by the voices and needs of our community. By seamlessly integrating these aspirations, we will continue to evolve Turning Point Scotland's mission of providing specialist support to people facing the most complex and challenging situations.

At the heart of our mission lies a commitment to investing in our skilled and passionate staff and affecting change through high quality services, leadership and innovation. As we navigate the ambitions of Turning Point Scotland, we are determined to create lasting positive impact and fostering a future where everyone is empowered and included.



Embedding Preventative Approaches

Turning Point Scotland's values underpin our policy positions, our innovative culture of identifying gaps in systems and the development of opportunities to enhance service delivery. Across Scotland, we have worked to incorporate preventative approaches into our services which has created positive outcomes for staff, the people we support and our partner organisations.

Fife Support Service

After working in partnership with Fife Council, Turning Point Scotland's Fife Support Service was commissioned in early 2023 to develop a Whole System Approach (WSA) and deliver Housing First. The WSA has the potential to reduce and even prevent homelessness in the community. This is achieved by strategically bringing agencies together around a shared goal, facilitated through effective communication and information sharing between providers. Fife Support Service's WSA provides opportunities to prevent an individual from experiencing homelessness, by connecting them with the right support regardless of the organisation they first engage with.

Legacy of Overdose Response Teams

Turning Point Scotland was heavily involved in pioneering Overdose Response Teams (ORTs). The teams were evaluated as providing rapid support to people, which both saved and enhanced lives. On completion of the ORT pilot, commissioners have embedded the learnings from this innovative approach, seen in our newly opened services such as North Lanarkshire Outreach and Crisis Service and West Dunbartonshire Assertive Intensive Outreach Service.

Our South Lanarkshire Reachout Service continues to innovate and build a number of preventative initiatives. An outstanding example of this is Café Connect, which reaches out to individuals providing staff the opportunities to build relationships and provide advice to prevent and reduce harm. Turning Point Scotland continue to build on the ORTs legacy and work in partnership to introduce this innovative preventative approach in more areas of Scotland.

Aberdeen Housing Services

Turning Point Scotland invested in a preventative healthcare approach through a clinical facility at Aberdeen Housing Services. Developed to meet the standards of a GP surgery, this space, supported by a senior nurse, offers assertive outreach to members of the homeless community, who often face barriers when accessing healthcare. Experience was drawn from the Clinical and Care Governance team at the Glasgow Alcohol & Drug Recovery Residential and Stabilisation Service during the development of the room. The facility enhances healthcare access together with key partners and is believed to be the first third sector model of its kind in the country.

North Ayrshire Prevention, Early Intervention and Recovery (PEAR) Service

North Ayrshire Prevention, Early Intervention and Recovery (PEAR) Service specialise in unique preventative approaches in the community. This year the service delivered workshops in schools across North Ayrshire and Arran focusing on prevention through educating young people in the community about problematic drug and alcohol use. Staff have begun working with individuals at Ayrshire Central Hospital's residential drug and alcohol unit and Peer Practitioners regularly accompany Police Scotland officers on local patrols. Meanwhile, our long-term development project at Eglinton Community Gardens continues to thrive.

As we move forward, Turning Point Scotland will continue to innovate, drive development and deliver high-quality services. Preventative approaches will be seen in the policy positions we advocate for, the structure of services we develop with partners and the investment in our services.



A Year of Progress

Over the past year, Turning Point Scotland has achieved notable success and gained national recognition. Our dedication to excellence and the creation of positive change is evident through our hosting of impactful events and being honoured with a prestigious award.

Coming Home: Our Progress Towards Belonging, Wellbeing and Human Rights event

In February 2024 Turning Point Scotland hosted the Coming Home: Our Progress Towards Belonging, Wellbeing and Human Rights event in Glasgow. The event was a catalyst for discussion and an opportunity to bring together stakeholders driven to progress the Coming Home Implementation within the social care sector. We explored how we can work together to reduce out of area placements and unnecessary delayed hospital discharges involving people with complex needs.

We welcomed prominent keynote speakers who are leaders in the field, Dr Anne MacDonald, author of Coming Home Report (2018), Arron Ashton, Scottish Governments Complex Care Team, Cathy Asante, Scottish Human Rights Commission and Tony Cain, Association of Local Authority Chief Housing Officers, (ALACHO).

The event featured powerful lived experience stories of people being supported and returning to their communities from out of area placements. Turning Point Scotland's Positive Behaviour Support Manager, Liz Lothian, showcased how this approach can be beneficial for individuals returning to their communities.

Head of Forensic Services at Turning Point Scotland, David Whitters said,

"We appreciate the support of attendees who share our passion for reducing out of area placements and delayed hospital discharge. Progress has been made, but there is still much work ahead. We are committed to continuing this important work with our partners. It is Turning Point Scotland's intention to continue to work collaboratively with our health and social care colleagues and Scottish Government as we continue the important work from the Coming Home Implementation report"

A Year of Progress

Turning Point Scotland's Wendy Spencer Award

In October 2023, Kate Kirkpatrick from our Dumfries and Galloway Learning Disability service received Turning Point Scotland's Wendy Spencer Award, which is awarded to a staff member each year who consistently exemplifies our organisational values of respect, compassion, inclusion, and integrity. The award was presented as part of Turning Point Scotland's biennial Staff Conference.

Kate, who has been with Turning Point Scotland for 15 years, was nominated by Service Manager Lorna Adams, alongside thirty colleagues from various services nationwide. The winner was chosen by a committee of individuals supported by Turning Point Scotland.

Lorna praised Kate for eagerly tackling challenges and achieving remarkable outcomes for the individuals she supports. She said,

"Kate's exceptional work has earned her the respect of families, guardians, and local medical professionals which is extremely important in such a rural community. She always finds a solution to any problem. Congratulations to Kate for this well-deserved recognition."



HR Project of the Year Award

Recruiting and retaining staff continues to be a significant issue across social care in Scotland. Turning Point Scotland has continued to invest in our Recruitment and Engagement Team who were recognised at the Hr Network Awards and were nominated in three categories: HR Project of the Year, the Leading with Kindness award and HR Business Partner of the Year award which Elaine Reid was nominated and shortlisted for. On the night, we won the HR Project of the Year award for the design, development and implementation of our People Management Training.

This has been a very successful year for Turning Point Scotland, with the organisation achieving significant success and recognition. These triumphs have had an impact not only on our organisation, but also on the broader social care sector. From advocating for human rights to celebrating exemplary staff, Turning Point Scotland has consistently demonstrated its unwavering commitment to our values of respect, compassion, inclusion, and integrity.



Supporting Desistance, Reducing Imprisonment

Despite the loss of the 218 service, Turning Point Scotland continues to offer innovative and comprehensive justice services to support people in rehabilitation, reducing reoffending rates and facilitating reintegration into communities.

Our services, such as the Turnaround and the Criminal Justice Tenancy Sustainment Service, offer community-based alternatives to custody which address the root causes of offending behaviour to reduce the risk of reoffending in the future.

Mhairi Black MP visited Turnaround service to meet with Service Manager Ali McDonald and Head of Justice Nic Middlemiss. After a tour of the service and an opportunity to meet current residents, Mhairi sat down to discuss the importance of the work and our contribution to achieving Scotland's justice goals.

Turnaround Service is a residential service that works with men involved in the justice system on community penalties that are interrelated to their alcohol and other drug use. Turnaround's model is the best way to deliver community-based alternatives to custody, and effectively supports desistance from crime, reduction in prison population, stabilisation and a reduction in drug related deaths. The structured programme consists of reflective learning, activities, groups, one to one sessions and therapeutic support. Following the residential programme, the Throughcare team offer additional support to facilitate links with community-based support and reintegration within the community.

The Turnaround model is highly regarded because it is unique, supports Local Authorities and is seen as an important part of an effective justice system that meets needs that cannot be met elsewhere.

This year, Turning Point Scotland was successful in winning a tender to continue the crucial work of Criminal Justice Tenancy Service for 3 +1 +1 years.

Criminal Justice Tenancy Sustainment Service is another unique and innovative service that provides comprehensive support to individuals transitioning from prison back into the community by providing practical assistance, emotional support and guidance on accessing the appropriate resources and networks for education, housing and employment.

Stephen Harkins, Service Manager, Criminal Justice Tenancy Sustainment Service,

"The cycle of reoffending can end and we've seen it many times here. It can end by wraparound support and providing people with the necessary tools that they can go back to the community and avoid the pitfalls that took them to alcohol and other drug use in the first place."

Evidence shows that the cycle of reoffending can end through well-funded community services, ensuring long-term prisoners are reintegrated successfully and individuals on bail receive adequate support. Following a difficult year, Turning Point Scotland will continue to focus on our strengths in the justice space and continue to work with local authorities and local providers to promote these approaches. As Turning Point Scotland continues to deliver services that integrate justice, alcohol and other drugs and homelessness positions, we, as a trusted leader in this space remain committed to delivering these essential services to improve and change the lives of those trapped within the justice cycle.

Supporting Desistence, Reducing Imprisonment

Turning Point Scotland are deeply saddened by closure of 218 service in February 2024.

The innovative 218 Service opened in December 2003 as an integrated health and social care provision for women to offer an extensive programme of support as an alternative to a custodial sentence. The residential service addressed the root causes of women's offending by offering a therapeutic, trauma-informed programme for women to actively engage in their own personal recovery journey. For most women using the service, there was other factors alongside their offending behaviour such as substance use, mental health, abuse and trauma that would be supported in the programme.

The 218 service supported around 50 women a year with a person-centred approach. Nurses were part of the integrated multidisciplinary team along with other health professionals; consultant psychiatrist, psychologists, pharmacology, dietetics and regular visiting medical officers. This service provided wraparound care for each person with a health assessment and a tailored care plan to meet the needs of an individual which made this service unique and highly regarded.

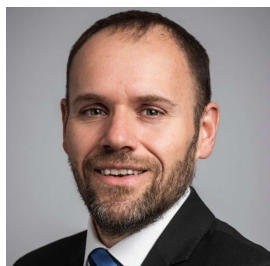
Turning Point Scotland thank the staff for their knowledge, skills and commitment and the difference the service made to so many vulnerable women over a 20-year period.



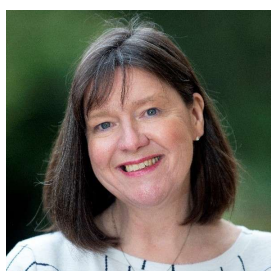
Board of Directors



Stephen Plummer
Chair



Graeme Cook
Vice Chair



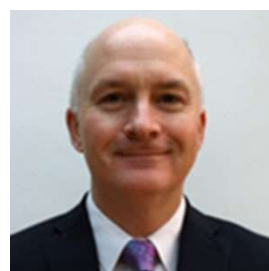
Alison Bunce



Lorna Gibbs



Patricia Cassidy



Peter Gabbitas



Marc Mazzucco



Louise Smith



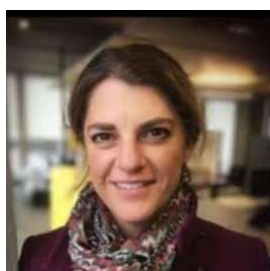
Jennifer Thomson



Allan Clow



Douglas McLaren



Fiona Walker



Murray Husband

Finance

Consolidated Statement of Financial Activities (incorporating income and expenditure account) For the year ended 31 March 2024.

	Notes	Unrestricted Funds £	Restricted Funds £	2024 £	2023 £
Income and endowments from:					
Donations and legacies	6	66,835	28,816	95,651	126,702
Charitable activities	7	44,025,204	338,511	44,363,715	42,975,839
Investment income	8	56,197	-	56,197	40,315
Other income		18,844	-	18,844	40,144
Total income and endowments		<u>44,167,080</u>	<u>367,327</u>	<u>44,534,407</u>	<u>44,183,000</u>
Expenditure on:					
Charitable activities	9	<u>(45,842,403)</u>	<u>(305,857)</u>	<u>(46,148,260)</u>	<u>(42,065,501)</u>
Total expenditure		<u>(45,842,403)</u>	<u>(305,857)</u>	<u>(46,148,260)</u>	<u>(42,065,501)</u>
Surplus/(Deficit) of Funds		(1,675,323)	61,470	(1,613,853)	1,117,499
Net gain/(loss) on revaluation of investments	17	202,930	-	202,930	(217,255)
Net income (Expenditure)	14	(1,472,393)	61,470	(1,410,923)	900,274
Gains on revolution of fixed assets		-	-	-	-
Net Movement in Funds		<u>(1,472,393)</u>	<u>61,470</u>	<u>(1,410,923)</u>	<u>900,274</u>
Total funds brought forward	22	<u>11,694,200</u>	<u>289,971</u>	<u>11,984,171</u>	<u>11,083,897</u>
Total funds carried forward	22	<u>10,221,807</u>	<u>351,441</u>	<u>10,573,248</u>	<u>11,984,171</u>

All income and expenditure is from continuing activities.

All recognised gains and losses in the current and previous year are included in the Statement of Financial Activities.

Service Directory

ABERDEEN

**Turning Point Scotland
Aberdeen City Housing First**
27 Holburn Street
Aberdeen
AB10 6BS
Tel: 01224 577 327
E: AberdeenHF@turningpointscotland.com

**Turning Point Scotland
Aberdeen Gateway Support**
45-49 Holburn Street
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AB10 6BR
Tel: 01224 577 322
E: AberdeenGatewayReferrals@turningpointscotland.com

**Turning Point Scotland
Aberdeen Outreach Housing Support**
Top Floor
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AB10 6BR
Tel: 01224 577 327
E: Aberdeenshire@turningpointscotland.com

Rosie's Social Enterprises
45-49 Holburn Street
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Tel: 01224 575 196
E: Rosies@turningpointscotland.com

ABERDEENSHIRE

**Turning Point Scotland
Aberdeenshire Peer Support**
Unit 8a
83 North Castle Street
Banff
Banffshire
AB45 1JJ
Tel: 01261 818 771
E: APSS@turningpointscotland.com

**Turning Point Scotland
Mentoring Services North**
Unit 8a
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AYRSHIRE

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**Turning Point Scotland
North Ayrshire Prevention, Early Intervention and
Recovery (P.E.A.R) Service**
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Stevenston
KA20 3EJ
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E: northayrshireinfo@turningpointscotland.com

DUMFRIES & GALLOWAY

Turning Point Scotland Dumfries & Galloway

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Tel: 01387 247 123
E: dgenquiries@turningpointscotland.com

Turning Point Scotland Dumfries & Galloway Housing First & Housing Support

Newall House
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Dumfries
DG1 1LW
Tel: 01387 247 123
E: dgenquiries@turningpointscotland.com

Access Art

Gracefield Art Centre
28 Edinburgh Road
Dumfries
DG1 1JG
Tel: 01387 248 560
E: accessart@turningpointscotland.com

DUNDEE

Turning Point Scotland Dundee

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Turning Point Scotland Angus

Third Sector Centre, Room 18 & 19
5-7 The Cross
Forfar
DD8 1BX

Turning Point Scotland Montrose Broomfield

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Montrose
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T: 01674 660555

EDINBURGH

Turning Point Scotland North East Edinburgh Recovery Service

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Tel: 0131 554 7516
E: EdinburghServices@turningpointscotland.com

Turning Point Scotland Edinburgh Visiting Housing Support Service

2f1 & 2f2 6 Dock Place
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EH6 6LU
Tel: 0131 287 3057

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GLASGOW

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**Turning Point Scotland
Glasgow Alcohol & Drug Crisis Service**

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Glasgow
G5 8BG
Tel: 0141 420 6969
E: GADCS@turningpointscotland.com

**Turning Point Scotland
Glasgow Alcohol & Drug Recovery Residential
Stabilisation Service**

112 Commerce Street
Glasgow
G5 8DW
Tel: 0141 948 0092

**Turning Point Scotland
Glasgow Flexible Homeless Outreach Support Service
(North West)**

1880-1882 Dumbarton Road
Glasgow
G14 0YA
Tel: 0141 434 0518
E: fhossnorthwest@turningpointscotland.com

**Turning Point Scotland
Glasgow Flexible Homeless Outreach Support Service
(South)**

1st Floor Kintyre House
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Glasgow
G51 1HJ
Tel: 0141 419 4520
E: FhossSouthWest@turningpointscotland.com

**Turning Point Scotland
Glasgow Housing First (Legacy)**

Ground Floor Kintyre House
209 Govan Road
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G51 1HJ
Tel: 0141 429 8032

**Turning Point Scotland
Glasgow Housing Support (Formally Moving On)**

0/4, 1 Shawpark Court
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G5 9AG
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E: GlasgowHousingSupport@turningpointscotland.com

**Turning Point Scotland
Housing First Consortium**

Ground Floor Kintyre House
209 Govan Road
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G51 1HJ
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E: HFCG@turningpointscotland.com

**Turning Point Scotland
Glasgow Mental Health & Huntington's Service**

The Circle
69 – 71 Aberdalgie Road
Easterhouse
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G34 9HJ
Tel: 0141 781 1496

**Turning Point Scotland
Mobile Harm Reduction Service**

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INVERCLYDE

Turning Point Scotland Inverclyde

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**Turning Point Scotland
Inverclyde Housing Support Service**

88 Neil Street
Greenock
PA16 9JF
Tel: 01475 634 244
E: InverclydeHS@turningpointscotland.com

MORAY

Turning Point Scotland Elgin

Greyfriars Close
Elgin
Moray
IV30 1ER
Tel: 01343 556 466
E: Elgin@turningpointscotland.com

NORTH LANARKSHIRE

Turning Point Scotland

North Lanarkshire

Unit 71-73 Fountain Business Centre
19 Ellis Street
Coatbridge
ML5 3AA
Tel: 01236 426 807
E: NorthLanarkshire@turningpointscotland.com

Turning Point Scotland

North Lanarkshire Alcohol and Other Drugs Crisis Outreach

82-86
First floor
Stirling House
Stirling Street
Airdrie
ML6 0AS

PERTH & KINROSS

Turning Point Scotland

Perth & Kinross

2 Grosvenor House
Shore Road
Perth
PH2 8BD
Tel: 01738 639 950
E: Perth&kinross@turningpointscotland.com

Turning Point Scotland

Perth and Kinross Floating Housing Support Service

3 Grosvenor House
Shore Road
Perth
PH2 8BD
Tel: 01738 637 268
E: PerthFHS@turningpointscotland.com

RENFREWSHIRE

Turning Point Scotland

Renfrewshire Housing and Support Service

1 Sandyford Road
Renfrew
PA3 4HP
Tel: 0141 840 2299
E: HomelessSupportServicesRenfrewshire@turningpointscotland.com

Turning Point Scotland

Turnaround Residential

219 Gleniffer Road
Paisley
PA2 8UL
Tel: 01505 810 800
E: ReferralsTurnaround@turningpointscotland.com

Turning Point Scotland Renfrewshire

1 Sandyford Road
Renfrew
PA3 4HP
Tel: 0141 840 2299

SOUTH LANARKSHIRE

Turning Point Scotland

South Lanarkshire Alcohol and Other Drugs Reachout Service

Halfway
49 Clyde Place
Cambuslang
G72 7QU
Tel: 0141 280 3684

WEST DUNBARTONSHIRE

Turning Point Scotland

West Dunbartonshire Intensive Assertive Outreach Team

58 Hawthornhill Road
Dunbarton
G82 5JF
Tel: 08088 008 011
E: WDOTreferrals@turningpointscotland.com



BECAUSE PEOPLE MATTER

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